

# Heavy Motor Vehicle Fleet Insurance

Product Disclosure Statement and Policy Wording

## Contents

### Introduction

3

Part A – Product Disclosure	
Statement	3
Product Disclosure Statement	3
Target Market Determination	3
The Insurer	3
About HMIA	4
The Policy	4
Significant Features of this Insurance	4
Significant Risks of this Insurance	
– Exclusions	5
Underinsurance	7
Cost of the Insurance	7
Your Duty to Take Reasonable Care	
not to make a Misrepresentation	9
When applying for this Policy	9
When You renew Your Policy	9
Cooling Off Period	10
How to make a claim	10
Cancellation	10
Complaints and Dispute Resolution Process	10
Financial Claims Scheme	11
Privacy Statement	11
Updating the PDS	12
Receiving Your Policy Documents	12

Part B – Policy Wording	13
Definitions	13
The Agreement	17
Section 1 – Loss or Damage	
to Your Vehicle	17
What You are insured for	17
Basis of Settlement	17
Section 1 – Additional Benefits	18
Exclusions Applicable only to Section 1	20
Section 2 – Third Party Liability	
Cover for Registered Vehicles Only	21
Limit of Liability	21
Limit of Liability of Dangerous Goods	21
Additional Benefits – Section 2	21
Exclusions Applicable only to Section 2	23
Section 3 – Additional Benefits	
Applicable to All Sections	24
Section 4 – Optional Endorsements	26
Section 5 – General Exclusions	
Applicable to All Sections	28
Section 6 – General Conditions	30
Premium	30
Claims Procedures	30
Other Insurance	33
Other Interests	33
Reasonable Care	33
Change of Risk	33
Change of Ownership	33
Cancellation	34
Section 7 – General Terms	34
Law and Jurisdiction	34
Goods and Services Tax	34
Interpretation	34

### Introduction

Part A of this document is a Product Disclosure Statement for the Heavy Motor Vehicle Fleet Insurance and Part B is the Policy Wording for the Heavy Motor Vehicle Fleet Insurance. The Policy Wording sets out the terms, conditions and exclusions relating to the insurance. Please read Parts A and B of this booklet carefully.

### Part A – Product Disclosure Statement (PDS)

### **Product Disclosure Statement**

This Product Disclosure Statement ("PDS") contains information about the significant features, risks, exclusions and costs of the Heavy Motor Vehicle Fleet Insurance as well as information about how disputes may be dealt with, cooling off rights and other relevant information, including other rights, terms, conditions and obligations under the **Policy**. Before **You** decide whether to purchase this product, read this document (including the Policy Wording in Part B) carefully to understand its features and benefits.

Any advice that may be contained in this PDS is General Advice only. General Advice is advice that has been prepared without considering **Your** individual objectives, financial situation or needs. Therefore before acting on this General Advice, **You** should consider the appropriateness of the General Advice having regard to **Your** objectives, financial situation or needs.

This PDS was prepared on 1 November 2022.

### **Target Market Determination**

To understand who this product has been designed for and the different types of cover, **You** can review HMIA's Target Market Determination, which is available on **Our** website at www.hmia.com.au, or **You** can request a copy by calling **Us** on (02) 9227 8400.

### **Confirmation of Transactions**

From 1 January 2022, claims acceptance and settlement transactions between **Us** and **You** must be confirmed in writing after a transaction has occurred. Should **You** wish to obtain a copy of the transaction confirmation **You** can request this through a self-service standing facility available at www.hmia.com.au. If **You** are unable to access the self-service standing facility, please contact **Us** and **We** will provide the transactions confirmation to **You** via an alternate method.

### The Insurer

HDI Global Specialty SE – Australia, ABN 58 129 395 544, AFS Licence No 458776 ("HDI Global Specialty") is the **Insurer** of the HMIA Heavy Motor Vehicle Fleet Insurance Policy.

HDI Global Specialty is authorised to carry out insurance business in Australia by the Australian Prudential Regulation Authority in accordance with the *Insurance Act 1973* (Cth). HDI Global Specialty SE is registered in Germany, with its registered office at Podbielskistraße 396, 30659 Hannover, Germany with registration number HRB211924 authorised by Bundesanstalt für Finanzdienstleistungsaufsicht ("BaFin"). It is authorised to carry on insurance business in Germany under the German Insurance Supervisory Act ("Versicherungsaufsichtsgesetz").

The **Insurer** is a signatory to the General Insurance Code of Practice ("the Code"). The Code was developed by the Insurance Council of Australia to further raise standards of practice and service across the insurance industry.

The Code Governance Committee ("CGC") is an independent body that monitors and enforces insurers' compliance with the Code.

**You** can obtain more information on the Code and how it assists you by contacting **Us**.

For more information on the CGC go to https://insurancecode.org.au/.

HDI Global Specialty's contact details are as follows: **Address:** Tower 1, Level 33, 100 Barangaroo Avenue, Sydney NSW 2000 **Phone:** +61 2 8373 7580

### About HMIA

HMIA Pty Ltd, ABN 11 169 198 323, AR No. 462126 ("HMIA") is an authorised representative of SGUAS Pty Ltd (ABN 15 096 726 895, AFSL 234437) and it is authorised to provide general financial products advice and deal in general insurance products.

HMIA has a binding authority from HDI Global Specialty, which means that it can enter into, vary or cancel the insurance products and handle and settle claims without referring to the **Insurer**, provided it acts within its binding authority. When providing these services, HMIA acts on behalf of the **Insurer** and does not act on **Your** behalf.

HMIA and SGUAS are companies within the Steadfast Underwriting Agencies division of Steadfast Group Limited (ABN 98 073 659 677) ("SGL").

If **You** have any queries in relation to the **Policy**, **You** can contact HMIA in any of the following ways:

Phone:	(02) 9227 8400
Fax:	(02) 9221 5663
Email:	enquiries@hmia.com.au claims@hmia.com.au
Address:	Suite 12.02, Level 12, 1 Castlereagh Street, Sydney NSW 2000

PO Box H320, Australia Square NSW 1215

### The Policy

If **You** purchase this insurance, HMIA will provide **You** with a **Schedule**, the PDS and the Policy Wording. The **Schedule** sets out the specific terms applicable to **Your** cover and should be read together with this PDS and the Policy Wording.

Throughout the PDS, any terms shown in bold have the meaning given within the definitions contained in the Policy Wording. For details, see Definitions section of the Policy Wording.

The PDS, Policy Wording, the **Schedule**, the **Proposal** and any **Endorsement**, amendment or alteration to the **Policy** will form the legal contract between **You** and **Us** and together is referred to as the "**Policy**". Please keep these documents in a safe place for future reference. If any major omissions, updates or corrections need to be made to the PDS, Policy Wording or **Schedule**, a supplementary document will be provided. If **You** require further information about the **Policy**, please contact HMIA.

### **Significant Features of this Insurance**

The following provides a summary of significant features of the **Policy**. **You** need to read all the documents that make up the **Policy** for full details of the available cover, terms, definitions, conditions, exclusions and limits that apply to make sure it meets **Your** expectations. The cover in each section of the **Policy** is provided only if specified as applicable in the **Schedule**.

This **Policy** provides comprehensive cover for loss of or damage to **Your Vehicle** caused by or arising from an **Accident** or theft (Section 1) and cover for **Your** legal liability to third parties resulting from an **Accident** caused by, or arising out of the use of **Your Vehicle** (Section 2).

Additional benefits are also provided under this **Policy**, and there are certain circumstances when **You** may not be covered under this **Policy**.

#### Section 1 – Loss or Damage to Your Vehicle

w	What We will pay for		What We will not pay for	
•	<b>We</b> will repair, replace or reinstate damaged parts and pay for the amount of loss or damage to <b>Your Vehicle</b> .	•	We will not pay more than the Sum Insured shown on Your Schedule for loss of or damage to Your Vehicle or for any claims under Section 1 arising out of any one	
•	If <b>Your Vehicle</b> is deemed a <b>Total Loss</b> , <b>We</b> will replace <b>Your Vehicle</b> if it is damaged or lost within two years of <b>Your Vehicle</b> first being registered after manufacture.		Accident.	
•	If <b>Your Vehicle</b> is deemed a <b>Total Loss</b> and is damaged or lost more than two years from <b>Your Vehicle</b> first being registered after manufacture, <b>We</b> will pay the <b>Sum Insured</b>			

There are also additional benefits under Section 1 of this **Policy** which **You** will need to refer to in the Policy Wording.

### Section 2 – Third Party Liability

whichever is the lesser.

noted on the Schedule, or the Market Value,

What We will pay for	What We will not pay for
• We will cover You for Your legal liability arising from the use of Your Vehicle for damage caused to the property of another person or Personal Injury, subject to the terms,	• We will not pay more than the Limit of Liability for Your legal liability arising from an Accident under this section.
conditions, limits and exclusions of the <b>Policy</b> .	• We will not pay more than the Limit of Liability shown on Your Schedule for Your legal liability from an Accident arising from the carrying of Dangerous Goods.

### Significant Risks of this Insurance – Exclusions

In addition to the features summarised above, there are a number of terms, conditions, limits and exclusions contained in the **Policy** that can affect how or whether a claim is paid under this **Policy**. **You** need to read the documents that make up the **Policy** for full details of the available cover, terms, definitions, conditions, exclusions and limits that apply to make sure it meets **Your** expectations. There are certain events and circumstances when either part, or all of **Your** claim may not be covered under this **Policy**. Please refer to the following sections in the Policy Wording for full details:

- EXCLUSIONS APPLICABLE ONLY TO SECTION 1 – LOSS OR DAMAGE TO YOUR VEHICLE
- EXCLUSIONS APPLICABLE ONLY TO SECTION 2 – THIRD PARTY LIABILITY
- GENERAL EXCLUSIONS

### Some events You are not covered for

The following are some of the events and circumstances that are not covered under **Your Policy** (please see the Policy Wording for full details of all the exclusions that apply to **Your Policy**). For example, **We** will not pay for:

- 1. Consequential Loss suffered by You as a result of You not having the use of Your Vehicle.
- 2. Damage to **Your Vehicle's** tyres by punctures, cuts, bursts, shedding of tread or blowout or any road use.
- 3. Wear and tear, mechanical, structural, electronic or electrical breakdown or failure, rust or other forms of corrosion.
- 4. Depreciation or any other loss of value to **Your Vehicle**.
- 5. Damage to **Your Vehicle** whilst being driven by a **Driver** who is under the influence of intoxicating liquor or drugs.
- 6. Damage to Your Vehicle whilst it is being driven by an unlicensed Driver.
- 7. The costs of repairing pre-existing damage or for the cost of fixing faulty repairs, design or workmanship, unless they were undertaken under this **Policy**, **We** agreed to them and they were carried out in relation to a claim.
- Your liability for Personal Injury to any person caused by, arising out of or sustained in the course of, the employment of such person by You, or any other liability imposed on You by:
   a. any workers compensation or accident compensation legislation; or
  - b. the provision of any industrial award, agreement or determination or any contract of employment or workplace agreement.
- 9. **Your** liability for pollution resulting from the discharge, dispersal, release, seepage or escape of pollutants or other contaminants into or upon buildings or other structures or water or land or the atmosphere.
- 10. Any liability caused by, arising from or in any way connected with the use of **Your Vehicle** if it is unregistered at the time of an **Accident** giving rise to a claim.
- 11. Additional exclusions may be specified in Your Schedule.

### Underinsurance

Section 1 – Loss or Damage to **Your Vehicle** is subject to an underinsurance/average condition. The effect of this condition is that if at the time of loss the **Sum Insured** is less than **Your Vehicle's Market Value**, then **You** may not be covered for **Your** full loss. It is **Your** responsibility to ensure the adequacy of the **Sum Insured** and **You** should reassess the **Sum Insured** during the currency of the **Policy** and prior to the renewal of **Your Policy** each year.

### **Cost of the Insurance**

### **Policy Excess**

An **Excess** is the first part of a claim that **You** must contribute and is payable for each and every claim covered by the **Policy**. The standard **Excess** is shown in this **Policy** and **You** may have to pay additional **Excesses** in certain circumstances which are shown on the **Schedule**.

We may choose to waive the Excess in certain circumstances where We deem You are not at fault for the Accident and You give Us sufficient details of the party at fault. For the waiver to apply:

- there must be sufficient proof that another party was completely at fault;
- You must supply that driver's name, address and other contact details, their vehicle details and the name of their insurer and that insurer must agree to pay Your claim;
- We deem the other driver was at fault; and
- Your claim must be greater than the applicable Excess(es).

The waiver will not apply if the other party or their insurer disputes who is at fault or if **Your Policy** has an aggregate **Excess** or similar partial or fully self-insured arrangement in place.

### Premium

The insurance provided under this **Policy** is subject to **Your** payment or agreement to pay the premium to **Us**.

In order to calculate the premium, various factors may be considered by **Us**, including the:

- type and value of Vehicle(s);
- type of freight carried;
- type of cover requested;
- age and specific experience of Drivers;
- location and operating radius of the Vehicle(s);
- loss/claims history from prior years;
- Excess levels selected; and/or
- risk management processes and procedures, and **Technology** implemented by **Your** business.

The amount **You** must pay **Us** also includes any relevant compulsory government charges, taxes or levies (e.g. GST, Stamp Duty and Emergency Services Levy). The premium and these amounts where applicable will be set out separately in the **Schedule**.

### Other costs, fees and charges

Other costs, fees and charges which may be applicable to the purchase of **Your Policy** include:

Cost or Fee	Details
Administration Fee	HMIA charges an administration fee of up to \$7,500 which is payable by You to cover the administration cost of preparing and distributing Your Policy. HMIA's administration fee is noted on Your Schedule and is not refundable in the event of cancellation, unless the insurance contract is cancelled within the cooling off period or is a full-term cancellation.
Claims Handling Fee	HMIA charges a claims handling fee on aggregate <b>Excess</b> policies only, and this is charged as a fixed amount in addition to the premium for <b>Your Policy</b> . The claims handling fee is shown in <b>Your Schedule</b> .
Refund of Premium	You may cancel Your Policy at any time. If You choose to cancel Your Policy, We will retain the pro rata premium for the period during which the Policy has been in force and any tax or duty paid or owing for which We are unable to obtain a refund provided that no event has occurred where liability arises under the <b>Policy</b> .
Endorsement Fee	HMIA will charge an <b>Endorsement</b> fee of \$100 for any change to <b>Your</b> <b>Policy</b> throughout the <b>Period of Insurance</b> . The <b>Endorsement</b> fee is shown in <b>Your Schedule</b> . The <b>Endorsement</b> fee is not refundable in the event of cancellation.
Commissions	HMIA may receive a commission payment from <b>Us</b> when <b>Your Policy</b> is issued and renewed. If <b>You</b> cancel <b>Your Policy</b> , this commission payment may be non-refundable. For details of the relevant commission paid, please refer to <b>Your Schedule</b> , the Financial Services Guide or HMIA directly.

## Your Duty to Take Reasonable Care not to make a Misrepresentation

### When applying for this Policy

**You** must take reasonable care not to make a misrepresentation to **Us**. This responsibility applies until **We** issue **You** with a **Policy** for the first time or agree to renew, extend, vary/ change, or reinstate **Your Policy**.

You must answer Our questions honestly, accurately and to the best of Your knowledge. A misrepresentation includes a statement that is false, partially false, or which does not fairly reflect the truth. It is not misrepresentation if You do not answer a question or if Your answer is obviously incomplete or irrelevant to the question asked.

The responsibility to take reasonable care not to make a misrepresentation applies to everyone who will be insured under the **Policy**. If **You** are answering questions on behalf of anyone, **We** will treat **Your** answers or representations as theirs.

Whether or not **You** have taken reasonable care not to make a misrepresentation is to be determined having regard to all relevant circumstances, including the type of insurance, who it is intended to be sold to, whether **You** are represented by a broker, **Your** particular characteristics and circumstances **We** are aware of.

If **You** do not meet the above duty, **We** may reject or not fully pay **Your** claim and/or cancel **Your Policy**. If the misrepresentation was deliberate or reckless, this is an act of fraud, and **We** may treat **Your Policy** as if it never existed.

### When you renew Your Policy

You must take reasonable care not to make a misrepresentation to Us. This responsibility applies until We renew Your Policy so if anything changes prior to Your Policy's renewal date You need to tell Us.

You must answer any of **Our** additional questions honestly, accurately and to the best of **Your** knowledge. Also, **You** must review **Your** responses to previous questions, replayed in the renewal declaration, and advise **Us** immediately if any information is inaccurate or has changed. Amendments may impact the terms of **Our** renewal offer.

A misrepresentation includes a statement that is false, partially false, or which does not fairly reflect the truth. It is not misrepresentation if **You** do not answer a question or **Your** answer is obviously not complete or is irrelevant to the question asked.

The responsibility to take reasonable care not to make a misrepresentation applies to everyone who will be insured under the **Policy**. If **You** are answering questions on behalf of anyone, **We** will treat **Your** answers or representations as theirs.

Whether or not **You** have taken reasonable care not to make a misrepresentation is to be determined having regard to all relevant circumstances, including the type of insurance, who it is intended to be sold to, whether **You** are represented by a broker, **Your** particular characteristics and circumstances **We** are aware of.

If **You** do not meet the above duty, **We** may reject or not fully pay **Your** claim and/or cancel **Your** policy. If the misrepresentation was deliberate or reckless, this is an act of fraud, and **We** may treat **Your Policy** as if it never existed.

If **Our** information or questions are unclear, **You** can contact **Us** via **Your** broker on (02) 9227 8400.

### **Cooling Off Period**

If **You** are not completely satisfied with the **Policy**, **You** may cancel it by notifying **Us** in writing within 14 days of cover having commenced. **You** will receive a refund of the amount **You** have paid unless something has occurred for which a claim may become payable under the **Policy**.

### How to make a claim

Details about how **We** settle claims are provided in this document under the Claims Procedures and the Basis of Settlement sections within each cover section.

### Cancellation

- 1. You may cancel this **Policy** at any time by notifying **Us** in writing.
- We may cancel this Policy where We are allowed to do so by law by notifying You in accordance with the *Insurance Contracts Act* 1984 (Cth).

Notice of cancellation by **Us** has the effect of cancelling this **Policy** at 4.00pm on the 5th business day after the day on which the notice was sent to **You**, or as otherwise required under the *Insurance Contracts Act 1984* (Cth).

- 3. After cancellation by **You**, **We** will be entitled to retain:
  - a. the pro rata premium for the period during which the **Policy** has been in force; and
  - b. any tax or duty paid or owing for which **We** are unable to obtain a refund.
- 4. After cancellation by **Us**, **You** will be entitled to a refund on a pro rata basis in relation to the unexpired **Period of Insurance**.
- 5. If **We** have paid a claim for a **Total Loss**, no refund of premium will be given in relation to that **Vehicle**.

### Complaints and Dispute Resolution Process

We are dedicated to providing You with a high standard of service and We want to ensure We maintain these standards at all times. If You feel that We have not offered You a first class service, contact Us and tell Us and We will do Our best to resolve the problem.

You are entitled to make a complaint about any aspect of Your relationship with Us including the conduct of Our agents and authorised representatives. We will attempt in good faith to resolve any complaint/dispute in a fair, transparent and timely manner.

**We** aim to comply with the General Insurance Code of Practice and any relevant Australian Securities and Investments Commission ("ASIC") guidelines.

If **You** have any questions or concerns about **Your** insurance or the handling of a claim **You** should, in the first instance, refer **Your** complaint or dispute to HMIA.

You can contact HMIA at: Phone: (02) 9227 8400 Email: servicefeedback@hmia.com.au Mail: Suite 12.02, Level 12, 1 Castlereagh Street, Sydney NSW 2000 PO Box H320, Australia Square NSW 1215 If **We** do not make a decision within the period that **We** tell **You We** will respond, **We** will tell **You** about **Your** right to lodge a complaint with an external dispute resolution scheme. If **You** are not happy with **Our** response, **You** can refer **Your** complaint to the Australian Financial Complaints Authority ("AFCA") subject to its rules. AFCA provides a free and independent dispute resolution service for consumers who have general insurance disputes falling within its rules.

You can contact AFCA at:

Phone: 1800 931 678
Email: info@afca.org.au
Website: www.afca.org.au
Mail: Australian Financial Complaints Authority GPO Box 3 Melbourne VIC 3001

If **You** require further information, **You** can access **Our** Complaints and Dispute Resolution Process at HMIA's website at www.hmia.com.au.

### **Financial Claims Scheme**

The Federal Government's Financial Claims Scheme ("FCS") is designed to protect certain claimants under a protected policy from the insolvency of general insurers authorised under the *Insurance Act 1973* (Cth).

Subject to the applicable eligibility criteria You may be entitled to payment under the FCS, which is administered by the Australian Prudential Regulation Authority ("APRA").

Information about the FCS can be obtained from www.fcs.gov.au

### **Privacy Statement**

For the purposes of this Privacy Statement "We", "Us" or "Our" includes HDI Global Specialty and HMIA, unless specified otherwise.

**We** are bound by the *Privacy Act 1988* (Cth) which includes the Australian Privacy Principles ("APPs"), when collecting and handling **Your** personal information including sensitive information.

We will only collect personal information from or about You for the purpose of assessing Your application for insurance and administering Your insurance Policy, including any claims You make or claims made against You.

We may need to disclose personal information to other entities within **Our** group, reinsurers (who may be located overseas), insurance intermediaries, insurance reference bureaux, credit reference agencies, Our advisers, Our agents, Our administrators and those involved in the claims handling process (including assessors, investigators and others), for the purpose of assisting **Us** and them in providing relevant services and products, or the purpose of recovery or litigation. If We disclose information to someone located overseas including the United Kingdom, European Union, Philippines, Vietnam, Malaysia and New Zealand, We will use best endeavours to ensure that they are subject to laws with equivalent protection as the Privacy Act 1988 (Cth) and EU General Data Protection Regulation ("GDPR"), where applicable, or that they agree to hold and deal with Your personal information in a manner that affords You similar protection. See the Privacy Policies set out below for further information.

If **You** consent to the disclosure of **Your** personal information to overseas recipients, and the overseas recipient handles **Your** personal information in a way other than in accordance with the APPs, **We** may not be responsible for the handling of **Your** personal information by the overseas recipient. If the overseas recipient handles **Your** personal information in breach of the APPs, **You** also may not be able to seek redress under the *Privacy Act 1988* (Cth) or in the overseas jurisdiction. We may disclose personal information to people listed as co-insured on Your Policy and to family members or agents authorised by You. Disclosures may also be made to government, law enforcement, dispute resolution, statutory or regulatory bodies, or as required by law. Where required, We will request Your consent for any other purpose.

By providing Your personal information to Us, You consent to Us making the disclosures set out above which require consent. This consent to the use and disclosure of Your personal information remains valid unless You alter or revoke it by giving Us written notice. Without Your personal information We may not be able to issue insurance to You or process Your claim. You also have the opportunity to find out what personal information We hold about You and, when necessary, correct any errors in this information. Generally, **We** will do this without restriction or charge. For further information about Our Privacy Policies or to access or correct Your personal information, please contact HDI Global Specialty at the following address:

HDI Global Specialty SE – Australia Tower 1, Level 33, 100 Barangaroo Avenue, Sydney NSW 2000

Please contact HMIA at:

Phone:	(02) 9227 8400
Fax:	(02) 9221 5663
Address:	Suite 12.02, Level 12,
	1 Castlereagh Street,
	Sydney NSW 2000
	PO Box H320,
	Australia Square NSW 1215

If **You** believe that **We** have interfered with **Your** privacy in **Our** handling of **Your** personal information **You** may lodge a complaint by contacting **Us**. **We** will attempt to resolve **Your** complaint in accordance with **Our** Privacy Complaints Handling Procedure. If **You** would like more information about **Our** Privacy Complaints Procedure please contact **Us**.

HDI Global Specialty's Privacy Policy is set out

on its website at: www.hdispecialty.com/int/en/ legals/privacy

HMIA's Privacy Policy is set out on its website at www.hmia.com.au.

### **Updating the PDS**

From time to time and where permitted by law, We may change parts of the PDS. We will issue You with a new PDS or a Supplementary PDS or other compliant documents to update the relevant information except in limited cases. Any updates which are not materially adverse to You from the view of a reasonable person deciding whether to buy this insurance may be found on the HMIA website at www.hmia.com.au.

### **Receiving Your Policy Documents**

You may choose to receive the **Policy** documents:

- 1) electronically, including but not limited to email; or
- 2) by post.

If **You** tell HMIA to send the **Policy** documents electronically, HMIA will send them to the email address that **You** have provided. This will continue until **You** tell HMIA otherwise or until HMIA advises that this method is no longer suitable. Each electronic communication will be deemed to be received by **You** 24 hours after it leaves HMIA's information system. If **You** do not tell HMIA otherwise, **You** will receive **Your Policy** documents electronically.

**You** are responsible for ensuring that the email and mailing address that HMIA has is up to date. Please contact HMIA to change **Your** email or mail address should this be required.

### Part B – Policy Wording

### **General Definitions**

Definitions are words that have a specific meaning and such words are capitalised and appear in bold print in the Policy Wording.

The following definitions apply to all sections of the **Policy**:

Accident, Accidental	Means a sudden, fortuitous or unforeseen occurrence, happening or mishap, which is not expected nor intended by <b>You</b> and/or which causes damage to, or loss of, <b>Your Vehicle</b> and/or damage to, or loss of property belonging to <b>You</b> or others.	
Act of Terrorism	Means an act, including but not limited to the use of force or violence and/or the threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of, or in connection with any organisation(s) or government(s), which from its nature or context is done for, or in connection with, political, religious, ideological or similar purposes or reasons, including the intention to influence any government and/or to put the public, or any section of the public, in fear.	
Consequential Loss	Any other loss incurred by <b>You</b> as a result of a Section 1 claim covered by <b>Us</b> , other than physical damage to <b>Your Vehicle</b> as listed on <b>Your Schedule</b> .	
Dangerous Goods	Schedule.Means any of the following classes of Dangerous Goods as defined in the Australian Code for the Transport of Dangerous Goods by Road and Rail 2020 (or subsequent amendments or replacement code, regulation or legislative instrument):Class 1 - ExplosivesClass 2 - GasesClass 3 - Flammable LiquidsClass 4 - Flammable solids, SubstancesClass 5 - Oxidising Substances, and Organic PeroxidesClass 6 - Toxic Substances and Infectious Substances- Division 6.1 Toxic Substances- Division 6.2 Infectious SubstancesClass 7 - Radioactive MaterialClass 8 - Corrosive SubstancesClass 9 - Miscellaneous Dangerous Substances and Articles, including Environmentally Hazardous Substances.	
Driver(s)	Means <b>Your Employee</b> , subcontractor, contractor or casual <b>Driver</b> who is authorised by the <b>Insured</b> to be driving, using or in charge of the <b>Insured's Vehicle</b> or <b>Substitute Vehicle</b> .	

Employee(s)	<ul> <li>Means any individual who works for and is part of Your business.</li> <li>An Employee is generally: <ul> <li>Paid a wage;</li> <li>Has set hours of work;</li> <li>Entitled to paid holiday leave and sick leave;</li> <li>Entitled to Superannuation Guarantee Charge ("SGC"); and</li> <li>Covered by Workers Compensation Insurance.</li> </ul> </li> </ul>
Endorsement(s)	Means an <b>Endorsement</b> document that <b>We</b> issue to <b>You</b> that attaches to and forms part of the <b>Policy</b> . This document varies the terms and conditions of the <b>Policy</b> .
Excess(es)	Means the amount that <b>You</b> must contribute to each claim as shown in the <b>Schedule</b> and includes both applicable standard and additional <b>Excesses</b> . The standard <b>Excesses</b> are also shown in the <b>Policy</b> Wording.
Excluded Goods	Means: Class 1 Explosives, Class 6 – Division 6.1 Toxic Substances and Division 6. 2 Infectious Substances, Class 7 Radioactive Substances and, Asbestos or Asbestos related products, poly-chlorinated biphenyls (PCBs) forming part of Class 9 – Miscellaneous.
	(as defined in the <i>Australian Code for the Transport of Dangerous Goods by Road &amp; Rail 2020</i> and any subsequent amendments or replacement code, regulation or legislative instrument).
Insured	Means the person, group or organisation whose property is covered by this <b>Policy</b> and listed within the <b>Schedule</b> .
Limit of Liability	Means the maximum amount that <b>We</b> will pay under Section 2 of the <b>Policy</b> for all claims arising out of one <b>Accident</b> and is shown in <b>Your Schedule</b> .
Loading or Unloading	Means the single action in which the weight of goods (or the particular portion of a consignment of goods) is transferred onto or from <b>Your</b> <b>Vehicle</b> direct from or to a fixed place of rest directly beside <b>Your</b> <b>Vehicle</b> .
Market Value	Means the market value of <b>Your Vehicle</b> immediately prior to the loss or damage, based upon the age and condition of <b>Your Vehicle</b> excluding any relevant input tax credit.
Payload	Means the maximum load that the <b>Vehicle</b> is designed to carry.
Period of Insurance	Means the period of insurance stated in the <b>Schedule</b> .
Personal Injury	Means death, bodily injury, sickness, disease, shock, fright, mental injury or mental anguish.
Policy	Means: a. the PDS, and Policy Wording (this document); b. the <b>Proposal</b> ; c. the <b>Schedule</b> ; d. any <b>Endorsement</b> ; and e. any other document <b>We</b> tell <b>You</b> forms part of the <b>Policy</b> which may vary or modify the above documents.

Principal	Means a person, organisation, entity or company who has given <b>You</b> authority to act on their behalf.
Proposal	Means the form completed by <b>You</b> as the application for insurance that includes a full description and details of the items insured under this <b>Policy</b> and the annual declaration completed by <b>You</b> prior to the renewa of the <b>Policy</b> and attaches to and forms part of the <b>Policy</b> .
Schedule	Means the certificate of insurance attached to this <b>Policy</b> , any <b>Endorsements</b> to the certificate of insurance or any future renewal certificate which forms part of this <b>Policy</b> and which shows <b>Your Policy</b> number together with the important details of <b>Your</b> insurance cover with <b>Us</b> .
Substitute Vehicle	Means a vehicle used by <b>You</b> as a <b>Substitute Vehicle</b> while <b>Your Vehicle</b> is being serviced, repaired or is not able to be driven.
Sum Insured	Means the amount specified in the <b>Schedule</b> as the <b>Sum Insured</b> value excluding any relevant input tax credit.
Technology	Means telematics and/or video recording cameras and/or fatigue management <b>Technology</b> installed in <b>Your Vehicle</b> for the purpose of limiting or avoiding <b>Accidents</b> .
Territorial Limits	Means anywhere in the Commonwealth of Australia including when being transported by vessel between ports within its territorial waters.
Tipping	Means whilst any hoist or other mechanical apparatus fitted to a vehicle or trailer is fully or partially extended or is in the process of retracting.
Total Loss	Means <b>Your Vehicle</b> is stolen and not returned within a reasonable time as determined by <b>Us</b> or damaged beyond economical repair as determined by <b>Us</b> .
Tool of Trade	<ul> <li>Means any plant or equipment permanently attached to Your Vehicle and used for:</li> <li>digging, cutting, finescraping, grading, slashing, mowing, drilling, pumping, lifting or levelling; or</li> <li>any self-propelled appliance, equipment, machinery or implement, including associated tools, components, fittings and accessories, whilst such equipment is being used for the purpose for which it was designed.</li> </ul>
Trailer(s)	Means a non-powered <b>Unit</b> used to carry goods and is towed by a vehicle from one location to another. <b>Trailers</b> do not include caravans, mobile homes or other leisure chattels.
Unit	See definition of <b>Vehicle</b> .

Vehicle(s)	Means the <b>Vehicle(s)</b> and/or <b>Trailer(s)</b> described in the <b>Schedule</b> or endorsed onto the <b>Policy</b> by an <b>Endorsement</b> issued by <b>Us</b> .
	When a <b>Vehicle</b> is a prime mover, this will include its bull bar, driving lights, built-in communication devices (as identified), <b>Technology</b> , tools supplied at manufacture and attached accessories.
	When a <b>Vehicle</b> is a rigid body truck, this will include its bull bar, driving lights, built-in communication devices, <b>Technology</b> , gates, tarps, dogs, chains, binders, ring feeder or bartlett ball (as identified), standard tools and attached accessories.
	When <b>Vehicle</b> is a <b>Trailer</b> , this will include gates, tarps, dogs, chains, binders, ring feeder (as identified), standard tools and attached accessories.
	Attached accessories include radios, telephones, compact disc (CD) and digital video disc (DVD) players, and standard accessories or standard appliances as supplied by the vehicle manufacturer whilst attached to or within <b>Your Vehicle</b> .
We, Us, Our, Insurer	Means HDI Global Specialty SE – Australia, ABN 58 129 395 544, AFS Licence No 458776 of Tower 1, Level 33, 100 Barangaroo Avenue, Sydney NSW 2000.
You, Your	Means the party or parties named as the <b>Insured</b> in the <b>Schedule</b> .

### **The Agreement**

Subject to the terms, conditions, limits and exclusions in this **Policy** and provided:

- a. You have paid Us the premium; and
- b. **You** have suffered loss, damage or incurred a legal liability arising from an **Accident**; and
- c. the **Accident** occurs within the **Territorial Limits**; and
- d. during the **Period of Insurance**.

We will indemnify You against loss, damage and Your legal liability up to the corresponding Sum Insured or Limits of Liability stated in the Schedule and/or Policy.

# Section 1 – Loss or Damage to Your Vehicle

Subject to the terms, conditions, limits and exclusions in this **Policy**, **We** provide the following cover:

### What you are insured for

We will cover You for Your costs incurred arising from loss of, or damage to, Your Vehicle that is caused by or arises from an Accident or theft that happens during the Period of Insurance and occurs within the Territorial Limits. Our liability to You or others under this Policy shall be in accordance with the Basis of Settlement.

**Your Policy** includes the interests of any party who has an insurable interest in any **Vehicle** insured under this **Policy** by way of mortgage, lease, hire purchase or any other encumbrance over a **Vehicle** and detailed in the **Schedule**.

### **Basis of settlement**

For claims under this Section 1 – Loss or Damage to **Your Vehicle**, the following basis of settlement applies:

- At Our option and having regard to Your interests, We will repair, reinstate or replace Your Vehicle or pay You the amount of the loss or damage, provided the payment does not exceed the lesser of its Market Value at the time of loss or damage or the Sum Insured for Your Vehicle stated in the Schedule.
- b. When We make a Total Loss settlement, the cover provided in this Policy for Your Vehicle will thereupon immediately cease.

Notwithstanding anything mentioned in paragraph 'a' and/or 'b' above, the maximum amount **We** will be liable to pay for any claim or series of claims for loss or damage to **Your Vehicle** under this Section 1 – Loss or Damage to **Your Vehicle** of the **Policy** and that is caused by or arises out of one **Accident** shall be up to the limit shown on **Your Schedule**.

### **New Vehicle Replacement**

If **Your Vehicle** becomes a **Total Loss** within the first two years of **Your Vehicle** first being registered after manufacture, **We** agree to replace **Your Vehicle** with a new vehicle where an equal model is available. **We** will also pay for Stamp Duty, and Dealer Delivery Costs, but **We** will not pay for the registration, CTP or other insurance costs for the replacement **Vehicle**. For the purposes of this clause **We** will only pay up to a maximum of 20% in addition to **Your Vehicle's Sum Insured** stated in the **Schedule**.

If **You** choose not to replace **Your Vehicle** or if a replacement with an equal model is not possible then settlement will be either **Your Vehicle's Market Value** at the time of loss or damage or its **Sum Insured** stated in the **Schedule**, whichever is the lesser.

### **Finance Protection (Total Loss)**

If **Your Vehicle** becomes a **Total Loss** arising from an **Accident** other than theft and/or fire, not including fire resulting from impact damage, and the **Market Value** is less than the amount owing by **You** under a lease or other finance agreement, **We** will pay **You** or any other party whom **You** direct **Us** to pay in accordance with this Finance Protection (**Total Loss**) clause.

We will pay You the difference between the amount of the termination payment under the lease or other finance agreement and the amount We pay to You in respect of Your Vehicle (calculated in accordance with the Basis of Settlement) subject to the difference not exceeding 25% of the Market Value or 25% of Your Vehicle's Sum Insured, whichever is the lesser, subject also to the amount of the termination payment not including:

- (a) any payments and/or any interest in arrears on the date of loss; and
- (b) any discount in respect of finance charges and/or interest for the unexpired term of such leasing or finance agreement on a date not exceeding 30 days after the date of loss; and
- (c) any payment which is not due at the date of loss.

#### Underinsurance

If the **Sum Insured You** select for **Your Vehicle** is, at the time of any loss or damage, less than 80% of **Your Vehicle's Market Value**, then the settlement **You** will receive under this Section 1 – Loss or Damage to **Your Vehicle** of the **Policy** will be limited to the proportion that **Your Vehicle's Sum Insured** bears to 80% of its **Market Value**.

Any **Excess(es)** shown in the **Schedule** shall be applied to the claim after the calculation of this underinsurance provision.

You will be responsible for the portion of the claim that **We** do not pay in addition to the **Excess** that applies.

Where **Your Vehicle** is a **Total Loss We** will pay **Your Vehicle's Sum Insured** or **Market Value**, whichever is the lesser.

### **Additional Benefits**

In addition to the cover provided above, **We** also provide the following additional benefits under Section 1 - Loss or Damage to **Your Vehicle**:

Removal and Protection	If <b>Your Vehicle</b> suffers loss or damage that is subject to a valid claim under Section 1 – Loss or Damage to <b>Your Vehicle</b> of the <b>Policy</b> , <b>We</b> will also pay for the reasonable cost of protection and removal of <b>Your</b> <b>Vehicle</b> to the nearest repairer or place of safety or to any other place approved by <b>Us</b> .
	Removal and protection expenses do not extend to the load being transported.

Driver Personal Property	If <b>Your Vehicle</b> suffers loss or damage that is subject to a valid claim under Section 1 – Loss or Damage to <b>Your Vehicle</b> , <b>We</b> will also pay for any personal property of <b>Your Driver</b> that is lost or damaged in the <b>Accident</b> , up to a maximum of \$2,500 per <b>Accident</b> . <b>We</b> will not pay for cash, negotiable instruments, jewellery or furs belonging to <b>Your Driver</b> .
Return of Vehicle	If <b>Your Vehicle</b> has been stolen and recovered, or damaged and repaired, and is subject to a valid claim under Section 1 – Loss or Damage to <b>Your</b> <b>Vehicle</b> then <b>We</b> will also pay for the reasonable costs incurred by <b>You</b> in returning <b>Your Vehicle</b> to its normal place of garaging, up to a maximum amount of \$5,000. This sub-limit applies per <b>Unit</b> , per <b>Accident</b> .
Cost of Repatriating Driver	If <b>Your Vehicle</b> suffers loss or damage that is subject to a valid claim under Section 1 – Loss or Damage to <b>Your Vehicle</b> then <b>We</b> will also pay the reasonable cost, up to \$3,000, for returning <b>Your Driver</b> (and offsider(s) if applicable) to the point of departure or, at <b>Your</b> option, the <b>Driver's</b> original destination, following an <b>Accident</b> provided that the <b>Accident</b> occurred outside a radius of 100 kilometres from the point of departure.
Hire Vehicle Following Theft	We will reimburse You for the hiring of a Substitute Vehicle following the theft of Your Vehicle up to a period of 14 days or up to recovery of Your Vehicle, whichever comes first. We will not pay more than \$3,000 under this Additional Benefit per theft.
Signwriting	When <b>We</b> repair <b>Your Vehicle</b> , <b>We</b> will pay the reasonable reinstatement costs of signwriting and artwork that was in existence on <b>Your Vehicle</b> at the time of the <b>Accident</b> . If the signwriting was damaged, faded or otherwise not in new condition prior to the <b>Accident</b> , <b>We</b> may require <b>You</b> contribute a portion to account for the pre-accident condition of the signwriting.
Expediting Expenses	If <b>Your Vehicle</b> suffers loss or damage that is subject to a valid claim under Section 1 – Loss or Damage to <b>Your Vehicle</b> of the <b>Policy</b> , <b>We</b> will also pay up to \$10,000 for temporary repair costs incurred by <b>You</b> , or to expedite permanent repairs of the damage to <b>Your Vehicle</b> including, but not limited to, the costs of overtime and express shipping.
Accidental Death Lump Sum Payment	If <b>Your Driver</b> is fatally injured due to an <b>Accident</b> otherwise covered under the <b>Policy</b> , <b>We</b> will pay to the deceased <b>Driver's</b> next of kin or to a beneficiary nominated in the deceased's will or testament a lump sum of \$10,000 for contribution towards funeral expenses, financial stress and trauma counselling.
Total Loss – Fatality	If <b>You</b> or <b>Your Driver</b> are fatally injured due to an <b>Accident</b> otherwise covered under the <b>Policy</b> , at <b>Your</b> option, <b>We</b> will offer to pay <b>You</b> the <b>Market Value</b> or <b>Sum Insured</b> (whichever is lesser) of <b>Your Vehicle</b> involved in the <b>Accident</b> less any applicable <b>Excess(es)</b> or other applicable deductions.

### Exclusions

In addition to the General Exclusions on pages 28 - 29, the following exclusions apply to Section 1 – Loss or Damage to **Your Vehicle** of the **Policy** only. **We** will not pay for:

- 1. **Consequential Loss** suffered by **You** as a result of **You** not having the use of **Your Vehicle** whether it be as a result of **Accidental** loss/damage or theft.
- 2. damage to the tyres of **Your Vehicle** caused by application of brakes or by punctures, cuts, bursts, shedding of tread, blowout or any road use.
- 3. theft of or from Your Vehicle if steps to protect or safeguard Your Vehicle have not been taken by You, including but not limited to locking the Vehicle when it is not being driven, leaving keys in the immediate vicinity of the Vehicle except when the key has been locked within a key safe or similar device.
- 4. loss or damage resulting from, or occasioned by, the stealing, conversion, abscondment or misappropriation of **Your Vehicle** by:
  - a. the **Insured**; or
  - b. any party noted on the Policy as an interested party; or
  - c. an **Employee**, servant, agent or director of the **Insured**, where the stealing, conversion, abscondment or misappropriation is related to a claim that the **Insured** owes a sum of money to the **Employee**, servant, agent or director; or
  - d. any person to whom Your Vehicle has been loaned or hired.
- 5. any loss, damage, or resultant mechanical damage to **Your Vehicle** as the result of:
  - a) depreciation, wear and tear, rust or other forms corrosion; or
  - b) metal fatigue, mechanical events, structural or
  - c) electrical or electronic events or
  - d) faulty design or workmanship.

However, other than resultant mechanical damage, **We** will cover loss or damage to **Your Vehicle** resulting directly from an **Accident** or fire caused by such failure as stated above.

- 6. depreciation or any other loss of value to **Your Vehicle**.
- 7. loss or damage occasioned by actual, or attempted, seizure or repossession of **Your Vehicle** where **Your Vehicle** is used as security or collateral for a debt.
- 8. the costs of repairing pre-existing damage or for the cost of fixing faulty repairs, design or workmanship, unless they were undertaken under this **Policy** and **We** agreed to them and they were carried out in relation to a claim.
- 9. loss or damage to any agitator, barrel, bowl or tanker trailer or pump and their fittings caused by the hardening or setting of concrete or bitumen, unless **You**, **Your Driver** or any other persons who have the benefit of indemnity under this **Policy** have taken all possible steps to remove the concrete or bitumen from the **Vehicle**.
- 10. loss or damage to **Your Vehicle** or any resultant damage caused by the loss of oil or coolant in **Your Vehicle**. However, this exclusion will not apply if **Your Vehicle**:
  - a) suffers malicious damage; or
  - b) is damaged by impact; or
  - c) is damaged by a person driving  $\ensuremath{\textbf{Your}}$   $\ensuremath{\textbf{Vehicle}}$  without  $\ensuremath{\textbf{Your}}$  permission.
- 11. any loss, damage or resultant damage to **Your Vehicle** occasioned by the incorrect application of engine additives such as, but not limited to, Adblue.

### Section 2 – Third Party Liability Cover for Registered Vehicles only

This Section 2 – Third Party Liability only applies to **Your Vehicles** that are registered for road use. Subject to the terms, conditions, limits and exclusions in this **Policy**, **We** will pay the amount which **You** are held legally liable to pay as compensation for:

- a. loss of or damage to third party property; or
- b. Personal Injury to others; or
- c. costs incurred as a result of fire, explosion, goods falling, leaking or spilling, in or on, or from **Your Vehicle** or caused by:
  - i. You; or
  - ii. any person legally licensed to drive, and be in charge of **Your Vehicle**, with **Your** permission; or
  - iii. any person in or on, or boarding, or alighting from **Your Vehicle** with **Your** permission;

and resulting from an **Accident** occurring during the **Period of Insurance** within the **Territorial Limits** and caused by or arising out of the use of **Your Vehicle** or the operation of **Loading or Unloading Your Vehicle**.

### Limit of Liability – Section 2 – Third Party Liability

Our total liability under this Section 2 – Third Party Liability is the amount shown as the Limit of Liability in the Schedule, for all claims arising from any one Accident. This limit is inclusive of all costs and expenses, including clean up costs, for all claims arising from any one Accident.

# Additional Insurance – Section 2 – for Dangerous Goods

If **Your Vehicle** is being used for, or is attached to, or is towing a vehicle used for the transport of **Dangerous Goods**, unless otherwise shown in the **Schedule**, **We** will insure **You** for a further layer of liability, above and beyond any sum **You** are insured for under any marine, cargo, transit, carrier's liability policy or other insurance policy of a similar nature covering **Dangerous Goods** and held by **You** at the time of the **Accident**, up to a total of \$1,000,000 for any one **Accident**. The \$1,000,000 total in this section is inclusive of all costs and expenses, including clean-up costs, for all claims arising from any one **Accident**.

This clause is an additional insurance benefit designed to supplement any marine, cargo, transit, carrier's liability policy or other insurance policy of a similar nature covering **Dangerous Goods** and held by **You** at the time of the **Accident**.

### **Additional Benefits**

In addition to the cover provided above, **We** also provide the following Additional Benefits under Section 2 – Third Party Liability. Unless otherwise stated, any amounts payable under the following Additional Benefits:

- a. form part of the amounts paid subject to the Limit of Liability not otherwise exhausted; and
- b. do not apply in addition to the **Limit of Liability**.

Legal Costs and Authorised Expenses	<ul> <li>When an Accident is covered under this Section 2 – Third Party Liability,</li> <li>We will pay, within the Limit of Liability, all legal costs and expenses incurred by You, with Our written consent, in settlement or defence of claims for compensation arising from the Accident. We will not withhold Our consent unreasonably.</li> <li>Provided that if the Limit of Liability shown in the Schedule is less than the total paid, or payable, to settle or dispose of all claims that arise out of the Accident, then We will only pay a proportion of the legal costs and expenses. Our share of such legal expenses will be in the same proportion that the Limit of Liability represents to the total amount paid, or payable, to settle or dispose of all claims that arise out of the</li> </ul>
Employer or Principal	Accident. We will pay the amount which Your employer or Principal may be held legally liable to pay as compensation, resulting from an Accident occurring during the Period of Insurance, involving Your Vehicle and
	caused by <b>You</b> , or arising out of the temporary use of <b>Your Vehicle</b> by <b>Your</b> employer or <b>Principal</b> , in connection with <b>Your</b> employer's or <b>Principal's</b> business.
Substitute Vehicle	<ul> <li>We will pay for Your legal liability as described in Section 2 – Third Party Liability arising from a Vehicle being used by You as a Substitute Vehicle while Your Vehicle is being serviced, repaired or is not able to be driven.</li> <li>We will provide You with this cover only if:</li> <li>a. the Substitute Vehicle is not already insured under another insurance policy; and</li> <li>b. the Substitute Vehicle is not owned by You and You have the owner's policy.</li> </ul>
Removal of Debris – Load	permission to drive the <b>Substitute Vehicle</b> . When an <b>Accident</b> is covered under this Section 2 – Third Party Liability then <b>We</b> will also pay for reasonable costs necessarily incurred for the clean-up and removal of <b>Your Vehicle</b> 's non-hazardous debris or load, other than debris or loads containing goods that are <b>Dangerous</b> <b>Goods</b> as defined within the <i>Australian Code for the Transport of</i> <i>Dangerous Goods by Road and Rail 2020</i> (or subsequent amendments or replacement code, regulation or legislative instrument), arising from an <b>Accident</b> or resulting from goods falling from <b>Your Vehicle</b> , up to a maximum of \$25,000 per <b>Accident</b> or any higher amount shown in the <b>Schedule</b> .
	This Additional Benefit will only provide cover for any amount in excess of that which is insured under any marine, cargo, transit, carriers liability or other insurance of a similar nature that <b>You</b> may have in force.
General Average	When an <b>Accident</b> is covered under this Section 2 – Third Party Liability then <b>We</b> will also pay amounts for which <b>You</b> are held legally responsible to contribute in respect of <b>Your Vehicle</b> , if "General Average" is declared. General Average is declared when goods or cargo are thrown overboard or other steps are taken to safeguard the vessel and the remaining property on the vessel. All cargo owners share the expenses or salvage costs incurred by a ship owner in preserving the vessel and cargo including claims costs incurred by the cargo owner provided <b>Your</b> <b>Vehicle</b> is being transported by sea between Australian ports.

Cross Liability	Where <b>You</b> are comprised of more than one legal entity, the word " <b>You</b> " shall be considered as applying to each entity as if that entity were the only entity named as <b>You</b> . <b>We</b> waive all rights of subrogation or action which <b>We</b> may have acquired against any such entities. The <b>Limit of</b> <b>Liability</b> stated elsewhere in this <b>Policy</b> is not affected or increased as a consequence of this condition.
Liability for leased premises	We will pay Your legal liability for premises rented or leased by You up to \$250,000 where such damages are caused by a Vehicle listed in the Schedule.

### **Exclusions Applicable only to Section 2 – Third Party Liability**

In addition to the General Exclusions on pages 28 - 29, the following exclusions apply to Section 2 – Third Party Liability of the **Policy** only. **We** will not pay for claims caused by, arising from, or in any way connected with:

- 1. any liability arising when Your Vehicle is being used for the cartage of Excluded Goods.
- 2. loss or damage to goods or property entrusted to **You** or **Your Driver** for storage and or transportation.
- 3. loss or damage to goods or property that is owned by You, or Your family members, being Your parents, spouse, defacto partner, siblings, children or in Your possession, custody or control. This exclusion shall not apply to Your liability arising from damage to Vehicles belonging to Drivers or visitors contained within the confines of a car park owned and/or occupied by You.
- 4. **Personal Injury** to any person caused by, arising out of or sustained in the course of, the employment of such person by **You**, or any other liability imposed on **You** by:
  - a. any workers compensation or accident compensation legislation; or
  - b. the provision of any industrial award, agreement or determination or any contract of employment or workplace agreement.

#### 5. Personal Injury:

- a. to You or any person in charge of Your Vehicle; or
- b. to any member of **Your** family or to any person ordinarily residing with **You** or with whom **You** ordinarily reside; or
- c. to any **Employee**, agent, contractor, or sub-contractor employed or engaged by any person entitled to indemnity under this **Policy**.

### 6. Personal Injury:

- a. caused by or arising in connection with the use of a Northern Territory registered Vehicle; or
- b. caused by or arising in connection with the use of a New South Wales or Queensland registered **Trailer** attached to **Your Vehicle** or having become accidentally detached at the time of the **Accident** resulting in **Personal Injury**.

#### 7. Personal Injury:

- a. to the extent that **You** or any person using **Your Vehicle** with **Your** consent is entitled to indemnity, whether wholly or partially, under any compulsory statutory insurance scheme or accident compensation scheme; or
- b. to the extent that **You** or any person using **Your Vehicle** with **Your** consent would have been entitled to compensation under such a scheme were it not for the failure to:
  - i. insure or register Your Vehicle; or
  - ii. to lodge a claim in accordance with its requirements; or
  - iii. comply with any of its terms and conditions.

- pollution resulting from the discharge, dispersal, release, seepage or escape of pollutants or other contaminants into or upon buildings or other structures or water or land or the atmosphere. However, We will indemnify You where Your liability for pollution arising from an Accident and which takes place in its entirety at a specific time and place during the Period of Insurance and as otherwise provided for in Limit of Liability Section 2 – Dangerous Goods.
- 9. any liability arising out of the use of **Your Vehicle** on the areas of airfields or airports set aside for "Aircraft Operations". Aircraft Operations includes but is not limited to taxiing, taking off, landing, parking, refueling, **Loading or Unloading** of passengers and/or goods from aircraft.
- 10. any liability caused by, arising from or in any way connected with the use of **Your Vehicle** if it is unregistered at the time of the **Accident** giving rise to the claim.
- 11. any liability which is insurable under any statutory or compulsory insurance **Policy** or any statutory or compulsory insurance or compensation scheme or fund covering such legal liability.
- 12. any liability arising from the use of a **Tool of Trade** other than whilst it is being driven on a public road or public thoroughfare.
- 13. any liability in respect to an **Accident** involving **Dangerous Goods** whereby **You** or **Your Driver** have not complied with the *Australian Code for the Transport of Dangerous Goods by Road and Rail 2020* (or subsequent amendments or replacement code, regulation or legislative instrument).

### Section 3 – Additional Benefits

The following Additional Benefits apply to all Sections of this **Policy** within the limits specified under the **Schedule** of Insurance and Policy Wording.

We will provide interim cover for a maximum of 60 consecutive days, for any additional or replacement vehicle purchased, leased or hired by You (and for which You are legally liable) during the <b>Period of Insurance</b> provided that:
a. the vehicle is of a similar kind, use and carrying capacity to those currently insured under the <b>Policy</b> ; and
<ul> <li>b. the limit of cover which applies under Section 1 – Loss or Damage to</li> <li>Your Vehicle does not exceed:</li> </ul>
i. \$100,000 or the <b>Market Value</b> whichever is the lesser for vehicles under 2 tonnes carrying capacity; or
ii. \$500,000 or the <b>Market Value</b> whichever is the lesser for all other vehicles; and
c. during the interim cover, <b>You</b> will advise details of these vehicles to enable <b>Us</b> to provide terms of cover; and
the <b>Excess</b> shall be the same as other similar vehicles currently insured under the <b>Policy</b> .

Errors and Omissions	This insurance shall not be prejudiced by the unintentional or inadvertent omission, error, incorrect valuation or incorrect description with respect to <b>Your Vehicle</b> given by <b>You</b> , provided notice is given to <b>Us</b> as soon as practicable upon discovery of such error, omission, incorrect valuation or incorrect description, and <b>You</b> pay any additional premium required.
Police, Fire Brigade and Other Authorities	This <b>Policy</b> extends to cover <b>You</b> up to a limit of \$25,000 per <b>Accident</b> for all costs levied by the following authorities and as a result of an <b>Accident</b> involving <b>Your Vehicle</b> :
	a. Police;
	b. Fire brigade; and
	c. Any other authority.
	This Additional Benefit will not cover any clean-up and removal costs levied by any authority if <b>We</b> have already agreed to pay <b>You</b> the clean- up and removal costs under Additional Benefit – Removal of Debris – Load in Section 2 – Third Party Liability of the <b>Policy</b> .
Waiver of Recourse – Public Authorities	We agree to waive any subrogation rights, remedies or relief that We may ordinarily be entitled to rely upon in the case of municipal, government, or similar statutory authorities where <b>You</b> have waived those rights in <b>Your</b> contract with such parties.
Acquired Companies	This <b>Policy</b> extends to include vehicles in which <b>You</b> have an insurable interest following <b>Your</b> purchase, acquisition or formation of any company, subsidiary or firm during the <b>Period of Insurance</b> provided that:
	a. You declare to Us the details of all such motor vehicles within 30 days of the attachment of Your insurable interest and agree to pay any additional premium that may be required; and
	b. the limit of cover which applies under Section 1 – Loss or Damage to <b>Your Vehicle</b> does not exceed:
	i. \$100,000 or the <b>Market Value</b> whichever is the lesser for vehicles under 2 tonnes carrying capacity; or
	ii. \$300,000 or the <b>Market Value</b> whichever is the lesser for all other vehicles; and
	c. the <b>Excess</b> shall be the same as other similar vehicles currently insured under the <b>Policy</b> .
	It is a condition that this Additional Benefit shall only operate to the extent that such vehicles are not otherwise insured by another property damage policy.

### Section 4 – Optional Endorsements

The following Optional Endorsements only apply if they are shown in **Your Schedule**.

Aggregate Excess	The aggregate <b>Excess</b> is shown in <b>Your Schedule</b> and represents the amount which <b>You</b> must first bear before <b>We</b> pay a claim in respect of all claims arising from <b>Accidents</b> which occur during the <b>Period of Insurance</b> . Any <b>Policy Excess</b> that appears in the <b>Schedule</b> will first be applied to each claim made under the <b>Policy</b> . After the applicable <b>Excess(es)</b> is applied to each claim made under the <b>Policy</b> , any remaining amount under any claim will be applied to erode the aggregate <b>Excess</b> if approved by <b>Us</b> .
	Once the aggregate <b>Excess</b> for the <b>Policy</b> has been fully exhausted, any further claims will be paid by <b>Us</b> subject to any applicable <b>Excess</b> and subject to the terms and conditions of the <b>Policy</b> .
	Any loss assessment, investigation or other related costs incurred during the <b>Period of Insurance</b> are to be paid by <b>You</b> until such time as the aggregate <b>Excess</b> has been fully exhausted.
	If the fleet size or <b>Vehicle</b> values vary during the <b>Period of Insurance</b> then the aggregate <b>Excess</b> will be adjusted proportionately subject to prior approval by <b>Us</b> .
On-Hook Liability	<ul> <li>Exclusion 2 of "Exclusions Applicable Only to Section 2 – Third Party Liability" is amended to the extent that this <b>Policy</b> is extended to cover</li> <li><b>Your</b> legal liability for loss or damage to any motor <b>Vehicle</b> or item of mobile plant/machinery in <b>Your</b> physical control while it is being lifted or towed by <b>Your Vehicle</b>'s hook or forks or similar device. The maximum</li> <li><b>We</b> will pay in respect of loss of or damage to such motor vehicle or item of mobile plant/machinery is limited to the On-Hook Liability <b>Limit of Liability</b> shown in the <b>Schedule</b>.</li> </ul>
Trailer In Your Control	Where it is noted in the <b>Schedule</b> that <b>You</b> have a <b>Trailer</b> of another Person, entity or business in <b>Your</b> physical or legal control, <b>We</b> will pay the amount for which <b>You</b> may be held legally liable to pay as compensation for loss or damage caused to the <b>Trailer</b> – provided the <b>Trailer</b> is not leased, hired or rented by <b>You</b> . The maximum <b>We</b> will pay in respect of loss of or damage to such <b>Trailer</b> is limited to the <b>Market</b> <b>Value</b> or the <b>Trailer</b> in <b>Your</b> Control <b>Sum Insured</b> shown in the <b>Schedule</b> whichever is the lesser. For the purpose of this endorsement, the word <b>Trailer</b> refers to any conjoined <b>Trailer</b> combination, which is designed to be attached to a prime mover or a rigid vehicle greater than 2.5 tonnes.

Technology Excess reduction	We will discount the total of all applicable Excess(es) payable by You in respect of an individual claim by 50% if Your Vehicle at the time of the Accident is fitted with Technology approved by Us. This discount will only apply if the following conditions are complied with in full:
	(a) within the first sixty days of the inception of the <b>Policy</b> , <b>You</b> provide <b>Us</b> the invoice showing the purchase and installation of the <b>Technology</b> to <b>Your Vehicle</b> ;
	(b) prior to the <b>Accident</b> occurring, the <b>Technology</b> was installed in <b>Your Vehicle</b> involved in the <b>Accident</b> ;
	(c) following the <b>Accident</b> , <b>You</b> provide <b>Us</b> with a clear copy of the available video footage, telematics and any other <b>Technology</b> data from <b>Your Vehicle</b> involved in the <b>Accident</b> ;
	(d) the settlement amount for <b>Your</b> claim exceeds the total payable by <b>You</b> of all applicable <b>Excess(es)</b> for that claim prior to any discount provided by this <b>Endorsement</b> ;
	(e) The cost of the <b>Technology</b> installed in <b>Your Vehicle</b> as evidenced by the invoices provided by <b>You</b> exceeds the total payable by <b>You</b> of all applicable <b>Excess(es)</b> after any discount applied by this <b>Endorsement</b> ;
	No discount to the <b>Excess</b> will apply:
	(a) where an Aggregate <b>Excess</b> applies to the <b>Policy</b> ;
	(b) where the loss or damage to <b>Your Vehicle</b> is caused by theft, fire, malicious damage or natural events; or
	(c) for windscreen/glass only claims.

### Section 5 – General Exclusions

The following exclusions apply to all sections of the **Policy**. **We** will not pay for claims caused by, arising from, or in any way connected with:

- 1. Your Vehicle being driven by You or any other person who is not licensed to drive such a Vehicle under all relevant laws, by-laws and regulations and whom You knew, was not so licensed to do so by law, unless the Vehicle was being operated without Your permission or authority.
- 2. Your Vehicle being driven by, or in the charge of, any person:
  - a. under the influence of alcohol, or drugs; or
  - b. who drove while the percentage of alcohol in the blood is at a level prohibited by the law of the state or territory in which the **Driver** was driving or in charge of **Your Vehicle**; or
  - c. who refused to provide or allow the taking of a sample of breath, blood, or urine for preliminary testing or for analysis as required by the law of the state or territory in which the **Driver** was driving or in charge of **Your Vehicle**.

However, **We** will pay if **You** prove that **You** did not know that the person driving or in charge of **Your Vehicle**, was so affected unless the **Vehicle** was being driven without **Your** permission or authority.

- 3. Your Vehicle being used to carry a greater number of passengers or convey or tow a Payload in excess of that for which Your Vehicle was constructed. We will however pay if You prove that the loss, damage or Your legal liability was not caused or contributed to by such greater load.
- Your Vehicle being used in an unsafe or unroadworthy condition, unless such condition was not detected by You, or could not be detected by routine external physical observation. We will pay if You prove the loss, damage or Your legal liability was not caused or contributed to by the unsafe or unroadworthy condition of Your Vehicle.
- 5. any loss, damage or liability caused by, arising out of, or connected with any fraudulent or criminal act, or wilful, intentional or malicious act, or misconduct committed by **You** or by anyone acting on **Your** behalf with **Your** consent.
- 6. any loss, damage or liability directly or indirectly occasioned by, happening through or in consequence of war, invasion, acts of foreign enemies, hostilities (whether war be declared or not), civil war, rebellion, revolution, insurrection, military or usurped power or confiscation or nationalisation or requisition or destruction of or damage to property by or under the order of any government or public or local authority.
- 7. **Your Vehicle** being used in connection with the motor trade, experiments, exhibition, tests, trials, and demonstration or driven on any road, track or area which is closed for use to the general public.
- 8. Your Vehicle being used for conveyance of passengers for hire, fare or reward.
- 9. Your Vehicle being used in, or participating in, or being tested or prepared for any motor sport including but not limited to rally driving, motor racing, any activity on a racetrack, competitive motor sport event, an experiment, contest or other motor sports event.
- 10. Your Vehicle being used as a locomotive and rolling stock (not including road going vehicles with 'wind down' rail wheels that may traverse railway lines).
- 11. any loss, damage or liability incurred if **Your Vehicle** does not run solely on land.

- 12. any loss, damage or liability incurred whilst **Your Vehicle** is underground, however this limitation shall not apply to **Your Vehicle** while travelling through road tunnels or while parked, traveling in or through or engaged in **Loading** or **Unloading** goods in a below ground parking facility or loading dock.
- 13. any loss, damage or liability intentionally caused by **You** or a person acting with **Your** express or implied consent.
- 14. any loss, damage or liability incurred whilst **Your Vehicle** is subject to any agreement of hire or is leased or let by **You** to any other party.
- 15. any loss, damage or liability caused by or arising out of any nuclear energy risks being operations employing the process of nuclear fission or fusion or handling of radioactive material which operations include but are not limited to:
  - a. the use of nuclear reactors such as atomic piles, particle, particle accelerators or generators or similar devices, or
  - b. the use, handling or transportation of radioactive materials, or
  - c. the use, handling or transportation of any weapon of war or explosive device employing nuclear fission or fusion.

This exclusion shall not apply to insurances of occupational risks arising from radioisotopes or radium or radium compounds when used away from the place where such are made or produced and when used exclusively incidental to ordinary industrial, educational, medical or research pursuits.

- 16. any loss, damage, liability or expense **You** assume by express agreement, undertaking or contract, unless such liability would have attached in the absence of that express agreement, undertaking or contract.
- 17. any loss, damage or liability incurred whilst Your Vehicle is outside the Territorial Limits.
- 18. any loss, damage, liability or expense caused by:
  - a. vibration from Your use of Your Vehicle; or
  - b. the weight of Your Vehicle or its load exceeding any lawful requirements; or
  - c. If **Your Vehicle** exceeds its lawful dimensions, height and or width, unless authorised by permit to exceed height and width.
- 19. any loss, damage or liability caused from the use of a fuel system in **Your Vehicle** which does not comply with the relevant Australian standard or loss, damage or liability caused by the use of incorrect fuel or fuel additive.
- 20. any claim directly or indirectly arising out of or caused by, or through, or in connection with or resulting directly from, in consequence of or in any way involving the manufacture, mining, processing, distribution, transportation, testing, remediation, removal, storage, disposal, sale, use of or exposure to asbestos or silica or materials or products containing asbestos or silica.
- 21. any fraudulent means or devices having been used by **You**, or anyone acting on **Your** behalf, to obtain a benefit under this **Policy**.
- 22. loss, damage, cost or expense of whatsoever nature directly or indirectly caused by, resulting from or in connection with any **Act of Terrorism**.
- 23. any fines, penalties, aggravated, exemplary or punitive damages or liquidated damages.
- 24. any loss, damage, liability or cost suffered after **You** have entered into liquidation, bankruptcy, receivership or administration.
- 25. any loss, damage or liability that would expose **Us**, our parent or affiliate or ultimate holding company, to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of Australia, the United Kingdom, the European Union or the United States of America.

### Section 6 – General Conditions

The following conditions apply to all sections of the **Policy**. If **You** do not comply with the conditions of this **Policy We** may refuse to pay **Your** claim, reduce the amount of the claim **We** pay or, in certain circumstances permitted by law, cancel the **Policy**.

### Premium

You must pay Your premium as per the requirements set out in the Schedule.

### **Claims Procedures**

You and any person entitled to cover under this Policy must:

- 1. notify **Us** in writing with full details of the **Accident** and/or loss which may become the subject of a claim under this **Policy**, as soon as reasonably practicable.
- 2. send to **Us** as soon as reasonably practicable any communication received from other parties in relation to any **Accident** which may become the subject of a claim under this **Policy**.
- 3. tell **Us** without delay on becoming aware of any impending prosecution in relation to any **Accident** which may become the subject of a claim under the **Policy**.
- 4. provide all information relevant to the claim and cooperation which **We** may require, including signing any statutory declaration or other documents.
- 5. not admit guilt or liability or negotiate any claim without **Our** written consent, which **We** will not unreasonably withhold.
- 6. allow **Us** full discretion, taking into account **Your** interests in the conduct, defence and settlement of any claim.
- 7. subject to the *Insurance Contracts Act 1984* (Cth), help **Us** to recover any money paid by **Us** from any person whom **You** may be able to hold liable. **We** will have the right to take any action in **Your** name.
- not authorise repairs other than Expediting Expenses to Your Vehicle without Our written consent. We will not withhold Our consent unreasonably. We will however pay for any Expediting Expenses covered under Section 1 – Loss or Damage to Your Vehicle.
- 9. notify the police as soon as reasonably practicable after **You** have become aware of the theft or malicious damage to **Your Vehicle**.
- 10. be honest and open in Your dealings with Us.

### Excess

You will have to contribute a sum of money which is called an **Excess** to the amount of any claim under this **Policy**. The standard **Excesses** are shown in Table 1 – Standard **Excesses**, as well as on **Your Schedule**. Any additional **Excesses** are shown in Table 2 – Additional **Excesses**, as well as on **Your Schedule**.

### Table 1 – Standard Excesses

Type of <b>Vehicle</b>	Age of <b>Driver</b> at time of the <b>Accident</b>	Excess
Any Vehicle under 2.5 tonne	23 or over	\$500 per <b>Vehicle</b>
Any articulated <b>Vehicle</b> over 2.5 tonne	23 or over	1% of <b>Sum Insured</b> , minimum \$1,000 per <b>Unit</b>
Mobile Plant, Earthmovers & Tractors	23 or over	1% of <b>Sum Insured</b> , minimum \$500 per unit
Any rigid <b>Vehicle</b> over 2.5 tonne	23 or over	1% of <b>Sum Insured</b> , minimum \$1,000 per <b>Vehicle</b>
Trailer In Your Control		\$2,000 per <b>Unit</b>

### Table 2 – Additional Excesses

Type of <b>Vehicle</b>	Age of <b>Driver</b> at time of the <b>Accident</b>	Excess
Any Vehicle under 2.5 tonne	Under 23	\$2,000
Any articulated <b>Vehicle</b> over 2.5 tonne (including Mobile Plant, Earthmovers & Tractors)	Under 23	\$5,000
Any rigid <b>Vehicle</b> over 2.5 tonne	Under 23	\$2,500
Tipping		<b>Excess</b> that appears on Your Schedule doubles.

The **Excess** is payable per **Vehicle** per claim unless otherwise shown on the **Schedule**. The **Excess** will be refunded to **You** only if the full cost of the claim has been recovered.

#### **Deciding Who is at Fault**

For the purposes of determining **Your** entitlement to indemnity under this **Policy**, based on the evidence available to **Us** and taking into account all of the circumstances, **We** will be responsible for deciding whether **You** contributed to the cause of an **Accident** and if there is an apportionment between **You** and other parties involved in the **Accident**. **We** will also be responsible to decide what portion **You** contributed to the cause of the **Accident**.

### **Choice of Repairer**

We can assist You in selecting a suitable repairer to repair the damage to Your Vehicle, however You also have the right to choose Your own repairer. In both instances We will work closely with the repairer to strive to achieve the best repair outcome for You having regard to Your interests, however We may require a second quotation from a repairer chosen by Us. We will then choose (subject to any relevant Policy limits) to:

- a. authorise the repairs at **Your** repairer of choice;
- b. pay **You** the reasonable cost **You** have incurred in repairing **Your Vehicle**; or
- c. move Your Vehicle to a repairer We both agree will repair Your Vehicle. In the instance that We both agree to move Your Vehicle, We will provide You with a rental car for up to 3 days in addition to any other benefit provided under Your Policy.

#### Spare Parts, Extras and Accessories

If We are unable to repair the part We will use new, recycled or reconditioned parts that meet the requirements of Australian Design Rules ("ADR"). If such parts are not available, appropriate parts from alternative distribution channels may be used. **We** will not pay any amount greater than the maker's last list price in Australia (together with a reasonable charge for fitting) for the supply of any spare part, extra or accessory. In the event that any spare part, extra or accessory, cannot be obtained within a reasonable period of time, **We** may choose to pay You the value of the spare part, extra or accessory (together with a reasonable charge for fitting) rather than supply the spare part, extra or accessory.

### **Sublet Repairs**

If repairs to **Your Vehicle** requires **Us** to engage the services of a specific specialist repairer and or supplier **We** may sublet that component to such repairer or supplier.

#### **Guarantee and Warranty**

We guarantee materials and workmanship on repairs We authorise for as long as You own or lease Your Vehicle.

### Payment of unpaid premium when Your Vehicle is a Total Loss

If **Your Vehicle** is a Total Loss and **We** have agreed to pay **Your** claim:

- a. the amount of any unpaid premium for the Period of Insurance will be deducted from the amount payable to You; and
- b. if **We** are replacing **Your Vehicle**, **You** must pay **Us** the balance of any unpaid premium or instalments for the **Period of Insurance**.

### Salvage

If We declare Your Vehicle to be a Total Loss and pay You its Market Value or its Sum Insured, You must allow Us to take possession of Your damaged Vehicle. If We choose not to take possession of Your damaged Vehicle, You cannot abandon Your legal responsibilities in disposing of or otherwise making safe the Vehicle.

**We** shall sell the remains of the **Vehicle** and deal with the proceeds of the sale as follows:

- a. If the Vehicle's Sum Insured is less than 80% of its Market Value, We shall retain such proportion of the proceeds of the sale as the Vehicle's Sum Insured bears to its Market Value, and We shall account to You for the balance;
- b. If the Vehicle's Sum Insured is 80% or more of its Market Value but less than 100% of its Market Value, We shall account to You for:
  - i. all proceeds of the sale; or
  - the amount by which the Market Value exceeds the Vehicle's Sum Insured whichever is lesser, and We shall retain the balance;
- c. if the **Vehicle's Sum Insured** is 100% or more of its **Market Value**, **We** shall retain all the proceeds of the sale.

### **Other Insurance**

If at the time any claim arises under this **Policy** there is any other insurance in force covering the same liability, in part or in full, **You** must promptly notify **Us** of full details of such other insurance, including the identity of the insurer(s) and the **Policy** number(s), and such further information as **We** may reasonably require.

Subject to the *Insurance Contracts Act* 1984 (Cth), **We** reserve the right to seek a contribution from the other insurer(s).

### **Other Interests**

Your Policy does not provide cover in respect of the interest of any entity or person not named in Your Schedule. Any persons or entities entitled to benefits under Your Policy shall be bound by the Conditions and Exclusions of Your Policy. If any financier has an interest in any **Vehicle** insured under this **Policy** and **We** agree to settle **Your** claim by cash payment, **We** reserve the right to pay all or part of the claim proceeds to the financier, to which they are entitled. This will satisfy **Our** obligations to **You** under the **Policy** for the payment of **Your** claim.

### **Reasonable Care**

**You** must exercise care:

- a. to prevent loss, damage or liability; and
- b. to maintain Your Vehicle(s) in sound condition and to minimise the risk of or avoid theft by maintaining security devices; and
- c. to comply with all statutory obligations, by-laws, regulations and Public Authority requirements; and
- d. to comply with safety requirements, including those relating to fire appliances, and to thereby minimise any loss, damage or liability; and
- e. to only employ qualified **Drivers**, agents and contractors and ensure they meet the requirements specified in Clauses a. to d. above; and
- f. to the standard that an ordinary person or company in **Your** circumstances would take in avoiding harm, injury or loss.

### **Change of Risk**

You must notify Us in writing of all changes materially affecting the facts or circumstances existing at the commencement of this Policy, or at any subsequent renewal date, as soon as reasonably practicable. Any additional premium as a result of the change must be paid by You, or You have the option to cancel the Policy.

### **Change of Ownership**

If **You** sell or otherwise dispose of **Your Vehicle** then insurance cover for that **Vehicle** will end at the time of such sale or disposal. **We** will refund **Your** premium for the unused portion of the **Policy**.

### Cancellation

1. You may cancel this **Policy** at any time by notifying **Us** in writing.

We may cancel this **Policy** where We are allowed to do so by law by notifying **You** in accordance with the *Insurance Contracts Act 1984* (Cth). Such cancellation shall take effect at the earlier of the following times:

- (a) the time when another **Policy** of insurance between **You** and **Us** or some other insurer, being a **Policy** that is intended by **You** to replace this **Policy**, is entered into; or
- (b) at 4.00pm on the 5th business day after the date on which notification in writing was given to **You**.
- 2. After cancellation by **You**, **We** will be entitled to retain:
  - a. the pro rata premium for the period during which the **Policy** has been in force; and
  - b. any tax or duty paid or owing for which **We** are unable to obtain a refund; and
- 3. After cancellation by **Us**, **You** will be entitled to a refund on a pro rata basis in relation to the unexpired **Period of Insurance**.
- If We have paid a claim for a Total Loss no refund of premium will be given in relation to that Vehicle.

### **Making Changes to Your Policy**

If **You** wish to make changes to **Your Policy**, **You** must advise **Us** and the change will be effective if:

- a. We agree to make the change; and
- b. **You** pay or agree to pay **Us** any additional premium required; and
- c. **You** pay or agree to pay **Us** the **Endorsement** fee if applicable; and

**We** confirm in writing the change is effective and that cover is in place.

### Section 7 – General Terms

### **Law And Jurisdiction**

This **Policy** is subject to the laws of Australia. Any dispute relating to **Your Policy** shall be submitted to the exclusive jurisdiction of an Australian Court within the State or Territory in which **Your Policy** was issued, or the Federal Court of Australia.

### **Goods and Services Tax (GST)**

Where **We** make a payment to **You**, or on **Your** behalf, under this **Policy** for the acquisition of goods, services or other supply, **We** will reduce the amount of the payment by the amount of any input tax credit that **You** are, or will be, or would have been entitled to under *A New Tax System (Goods and Services Tax) Act 1999* (Cth), in relation to that acquisition, whether or not that acquisition is actually made.

Where **We** make a payment to **You**, or on **Your** behalf, under this **Policy We** will reduce the amount of the payment by the amount of any input tax credit that **You** are, or will be, or would have been entitled to under *A New Tax System (Goods and Services Tax) Act 1999* (Cth) had the payment been applied to acquire such goods, services or supply.

### Currency

All amounts referred to in this **Policy** are in Australian Dollars.

### Interpretation

The headings are included for descriptive purposes only and do not form part of the **Policy** for the purpose of its construction or interpretation.



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